Digital Access (DA)

What is Digital Access (Inclusive Access)?

The Digital Access program, also known as Inclusive Access, is a course material model in collaboration with top publishers that converts books into digital content. This program gives Normandale Community College the ability to upgrade course material model to combine affordability and ease of access with 21st century educational tools. All enrolled students in a course buy into the content; therefore lowering the cost to everyone. Enrolled students have access to the contents on the first day. The digital content includes Interactive Learning Platforms.

What is an Interactive or Adaptive Learning Platform?

Interactive Learning Platforms, or ILP's, are interactive software platforms developed to provide an enhanced learning experience beyond reading the text. They may include multi-media video and audio presentations and animation, and adaptive quizzes and homework sets which link directly to the related section of text when incorrect answers are given. They also allow for various levels of customization by the instructor, peer-to-peer sharing of notes, and the creation of digital flashcards you can use with smartphone apps.

How much does Digital Access cost?

The price varies depending upon the course materials chosen by the instructor, but most Digital Access prices are lower than the cost to access the material directly through the publisher, and average 30% to 60% off the cost of the printed text.

How will I get my access code?

If your instructor is using DA, you are already have access. You will be notified via email prior to the start of class with access instructions, the discounted pricing and information on opting out. This information is often provided in the instructor's syllabus or will be provided the first week of class.

How am I able to get a printed loose leaf book for my course?

If you prefer to have a printed book accompany with the DA materials, depending on the publisher you may order an "OPTIONAL" printed upgrade the Monday after the Add/Drop day. The printed upgrade may range from \$25-\$60. Due to the requirements of the PSEO program, PSEO students may not select the optional printed material.

How do I pay for my access?

The access fee in included as a course fee in the total tuition and fees associated with each course. The note section of the registration page displays the amount that will be charged for Digital Access. After the Add/Drop date, all enrolled students, who have not opted out of the program or dropped the course, will be charged for Digital Access.

What does it mean to opt-out?

If you do not wish to participate in Digital Access, you have up to the Add/Drop day (Generally the fifth day of the semester) to opt out of Digital Access (the opt-out procedure will be outlined D2L). If you opt out, the online content will be turned off and the course fee amount will be removed from your account.

I opted out by mistake and realized that I still need access. Can I opt back in?

Yes. Simply email the Bookstore at <u>Bookstore@Normandale.edu</u> with your course information, name and Tech ID#. You will have until the Add/Drop date to opt back in.

I did not opt-out, but I did not register my access or use the online platform. Will I still be billed?

Yes. All students who are enrolled in a course using Digital Access are automatically considered part of the program. To avoid being billed you must opt out on D2L before the Add/Drop day.

I purchased digital Access directly from the vendor. What do I need to know?

You should be sure to opt-out for the digital access program as prompted in D2L. Opting out should not impact your existing subscription.

Normandale Community College will not be able to resolve problems or situations that may occur with 3rd Party vendors that students purchase by Credit Card through the vendor online site.